



## Step 1 – Adding DEP Devices to the MDM Server

Log into Apple School Manager / Apple Business Manager

Select Devices.

From here you need to select the devices you wish to move over from DEP to the MDM server.

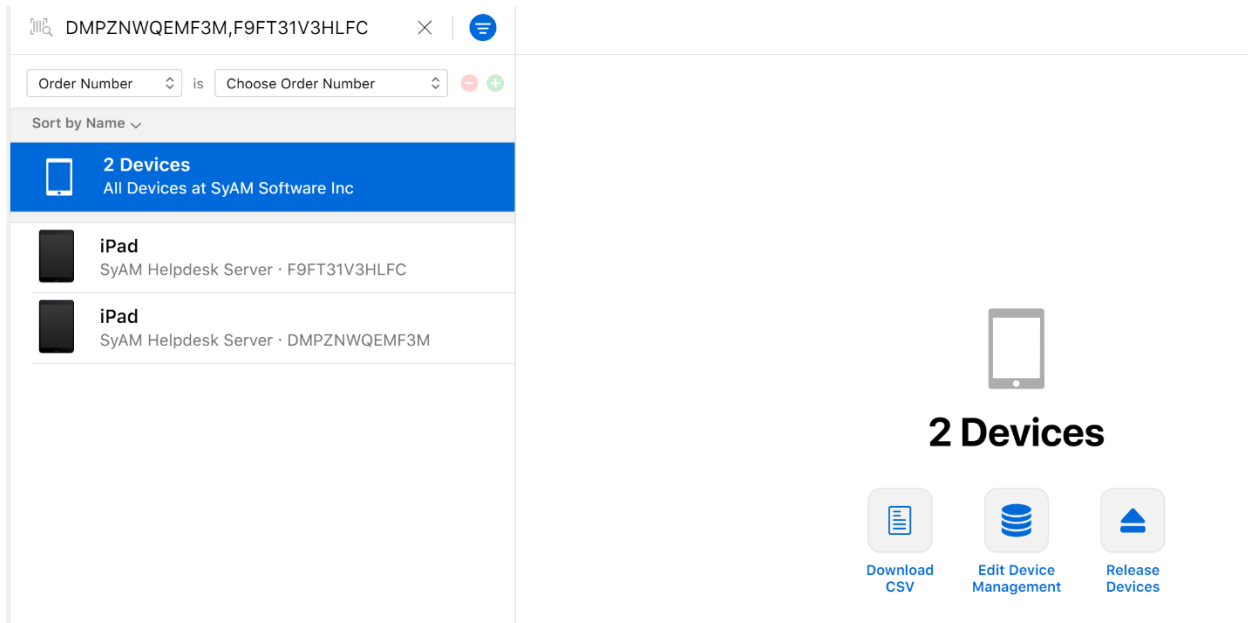
You can search for a serial number, paste in serial numbers separated by commas, filter by device, source, order number, type, or storage size.

In this example we have pasted in the serial numbers of two iPads we wish to move

The screenshot shows the Apple Business Manager interface. On the left is a navigation sidebar with the following items: Apple Business, Organization, Activity, Locations, People, Accounts, Roles, Devices (highlighted in blue), and Assignment History. The main content area has a search bar containing the serial numbers "DMPZNWQEMF3M,F9FT31V3HLFC". Below the search bar are two dropdown menus: "Device Manage..." and "Choose Device Management". A "Sort by Name" dropdown is also visible. The device list shows "2 Devices" under the heading "All Devices at SyAM Software Inc". The list contains two entries, both labeled "iPad":

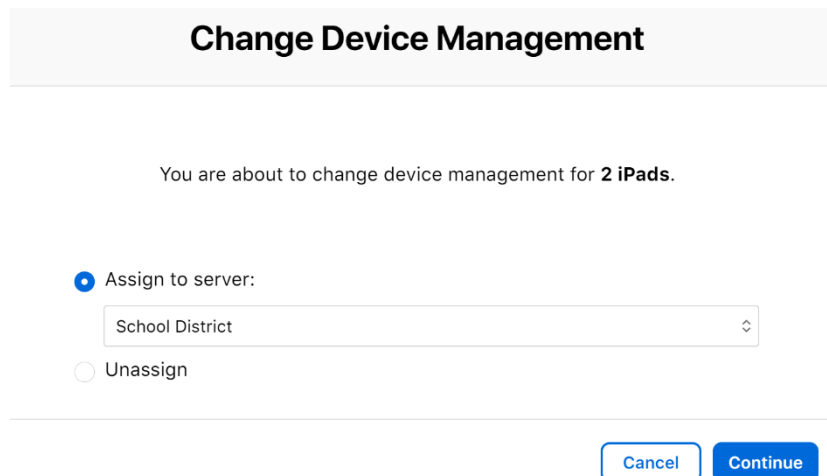
- SyAM Helpdesk Server · F9FT31V3HLFC
- SyAM Helpdesk Server · DMPZNWQEMF3M

Select the top option “2 Devices”, then click on Edit Device management on the right-hand panel.



The screenshot shows a web interface with a search bar at the top containing the text "DMPZNWQEMF3M,F9FT31V3HLFC". Below the search bar are filters for "Order Number" and "Choose Order Number". A "Sort by Name" dropdown is visible. The main content area is titled "2 Devices" and lists two iPads: "iPads" with "SyAM Helpdesk Server · F9FT31V3HLFC" and "iPads" with "SyAM Helpdesk Server · DMPZNWQEMF3M". On the right-hand side, there is a large "2 Devices" header with an iPad icon, and three action buttons: "Download CSV", "Edit Device Management", and "Release Devices".

Select the name of your MDM server from the drop-down menu and press Continue.



The "Change Device Management" dialog box displays the message: "You are about to change device management for 2 iPads." Below this message, there are two radio button options: "Assign to server:" (which is selected) and "Unassign". Under "Assign to server:", there is a dropdown menu currently showing "School District". At the bottom right of the dialog, there are two buttons: "Cancel" and "Continue".



## Step 2 – Configuring the DEP Devices on the MDM Server

Log into the SyAM MDM, click on Administration, Platform Configuration, DEP. Press the blue Sync button. This will take a few minutes to sync.

Once the sync completes you will now see the number of devices has increased by the amount you moved to the server in ASM/ABM.

Add Server Token

Default Manual DEP Enrollment User Save

District

	Name	Expiration	Server Name	Last Sync	Device Count
<a href="#">View</a> <span>🔒</span> <span>🔄</span> <span>✖</span>	School District	Friday, July 15, 2022 11:44 AM	School District	Thursday, July 15, 2021 12:45 PM	2

Click View, then the Devices tab.

This lists the iPads that are assigned to this MDM Server.

School District ✖

Server Name: School District

Last Sync: Thursday, July 15, 2021 12:45 PM

Protocol Version: v2

Devices: 2

Profiles **Devices**

[Assign Profile](#) [Remove Profile](#)

serial number

<input type="checkbox"/>	Serial Number	Description	Assigned Profile	Status	Enrollment User	Enrollment Group
<input type="checkbox"/>	F9FT31V3HLFC	IPAD WI-FI 32GB SILVER-USA	F730C7C7D5BAEB6EAF3ED89B1B31B7CB	removed		
<input type="checkbox"/>	DMPZ2NWQEMF3M	IPAD WI-FI 32GB SPACE GRAY-USA	AABB7210407C1E730F42FD17AD00500B	removed		



## Step 3 – Assigning the Profile to the iPads

Check off the iPads that you wish to configure with a profile, then click Assign profile.

Select the DEP Base profile that you have created and wish to use.

Next select the username of the group you wish to enroll these iPads directly into.

In this example these iPads are being allocated to the kindergarten.

Assign Profile Device Enrollment Program :

---

Choose Profile  
Base DEP

Choose Enrollment User  
Kindergarten

---

It will now save the information, it will confirm success, now click cancel to close that window.

You can now view the status of which Enrollment User/Group these iPads are assigned to.

<input type="checkbox"/>	Serial Number	Description	Assigned Profile	Status	Enrollment User	Enrollment Group
<input type="checkbox"/>	F9FT31V3HLFC	IPAD WI-FI 32GB SILVER-USA	F730C7C7D5BAEB6EAF3ED89B1B31B7CB	removed	Kindergarten	Kindergarten
<input type="checkbox"/>	DMPZNWQEMF3M	IPAD WI-FI 32GB SPACE GRAY-USA	AABB7210407C1E730F42FD17AD00500B	removed	Kindergarten	Kindergarten



---

## Step 4 Enrolling iPads

For new iPads power them on.

For used iPads erase all content and settings.

For existing managed iPads, the erase all content and settings may not be available, to erase the iPad select it in the MDM user interface and select the erase iPad button, this will erase the iPad for you.

Select the Language, Country, select setup manually, add to a Wi-Fi network.

Once connected it will initialize and present the Remote Management screen, press next.

Your iPad is now enrolled, press continue, enable location services, for Screen Time you can continue or setup later, select appearance, get started.

It will now update the default apple apps on the device and then apply the Profiles and App Packages assigned to the User Group you have assigned it to within the MDM.

**\*\*PLEASE NOTE\*\***

When devices are enrolled the name is set by default to iPad. It is advised to enroll them directly into a user/group that does not have the restriction in place stopping the modification of the Device Name.