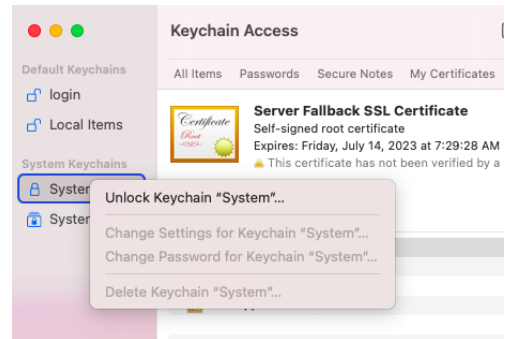


Follow these simple steps to enroll your MAC into the SyAM MDM

Open Keychain Access, select System and click to unlock



Enter the username and password of the administrator on the Mac to unlock and update the keychain



Open Safari and Browse to the Enrollment URL (Found on the administration page in the MDM interface)

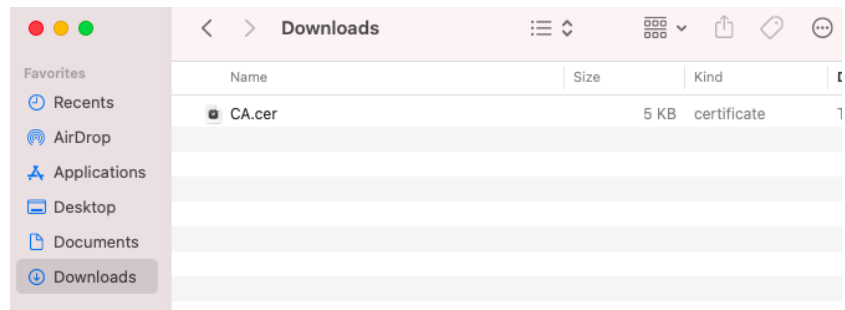


Click on Root Certificate button

If you had to accept the certificate accessing this page, you should download the **root certificate** and install it so it becomes trusted. After that, go ahead and **enroll**

It will save the ca.cer file to the downloads folder

Open Finder, navigate to the download folder and click to install CA.cer, enter the username and password of the administrator to unlock and update the keychain





## Quick Reference Enrolling a MAC

Navigate to the Keychain window, click on System, then double click on mdm certificate just installed

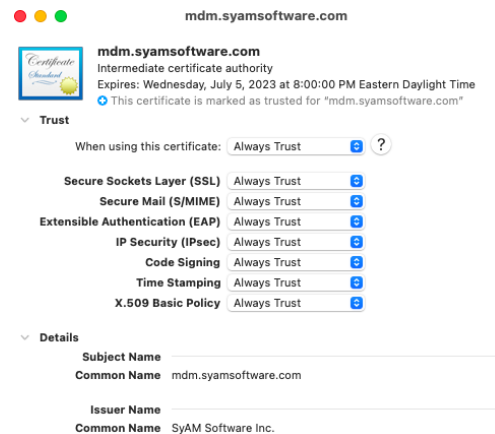
The 2 certificates that were just installed are in the Login group, copy them to the system group

In our example the certificates are mdm.syamsoftware.com and SyAM Software, Inc

Now click on System and scroll down until you see the MDM certificate just installed

Click on the MDM certificate (In this example it is called mdm.syamsoftware.com)

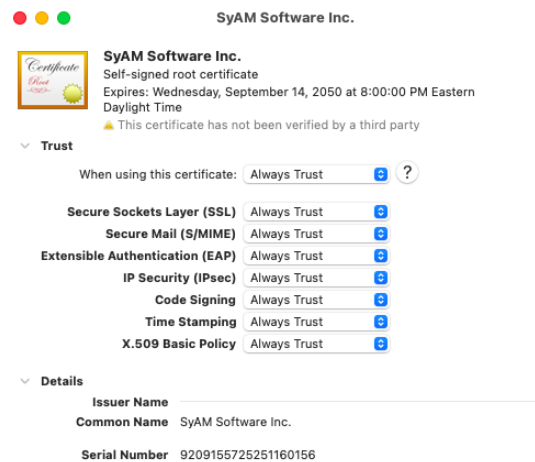
Click on the word Trust, then select Always Trust



Click on the Red button to close the window, then click on red button to close Keychain

It will prompt to enter the username and password of the administrator to save the changes

Now do the same for the second certificate downloaded at the same time, the name of the certificate is the Organization name in the MDM Server, in our example it's called SyAM Software Inc.



Next step is to enroll the MAC into the group you have created for the MACs

Click on the Enroll button



If you had to accept the certificate accessing this page, you should download the **root certificate** and install it so it becomes trusted. After that, go ahead and **enroll**

Now enter the username and password that was given to the group you are enrolling the MAC into

**Log in to mdm.syamssoftware.com:18003**  
Your login information will be sent securely.

Remember this password

[Cancel](#) [Log In](#)

The username can be found by selecting the users under the group you have designated for the MAC to be enrolled into

It will download the profile file.

To start the installation process, open Settings Profiles.

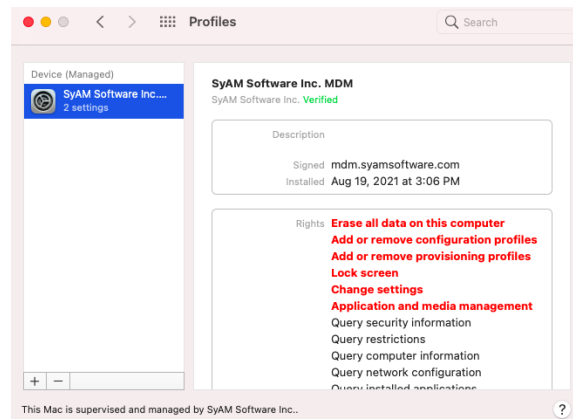
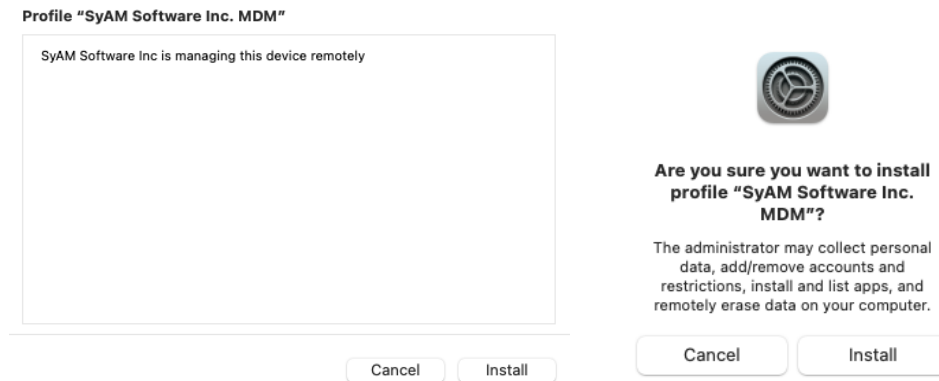
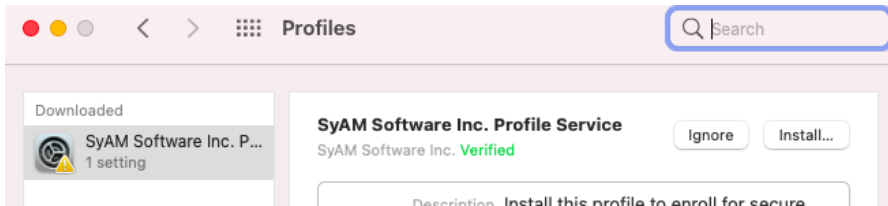




## Quick Reference Enrolling a MAC

Select the Profile and click on Install, follow the onscreen prompts as it steps through the installation of the profile.

You will have to enter the administrator username and password as part of the installation





## Quick Reference Enrolling a MAC

You have successfully enrolled the MAC; it will now appear in the group that you selected through the username and password entered during enrollment.

MAC

Users 1 | Devices 1 | Apps 0 | Profiles 0 | Non Compliance

Check In | Sync | Wallpaper | [Red] [Yellow] [Menu]

| <input type="checkbox"/> | id | Device Name        | Use | IsActive | LastCheckIn          | Product Name  | Operating System | IPAddress  | Device Capacity |
|--------------------------|----|--------------------|-----|----------|----------------------|---------------|------------------|------------|-----------------|
| <input type="checkbox"/> | 75 | syam's MacBook Air | mac | True     | 8/19/2021 3:13:08 PM | MacBookAir7,2 | 11.5.2           | 10.1.10.60 | 233.00          |