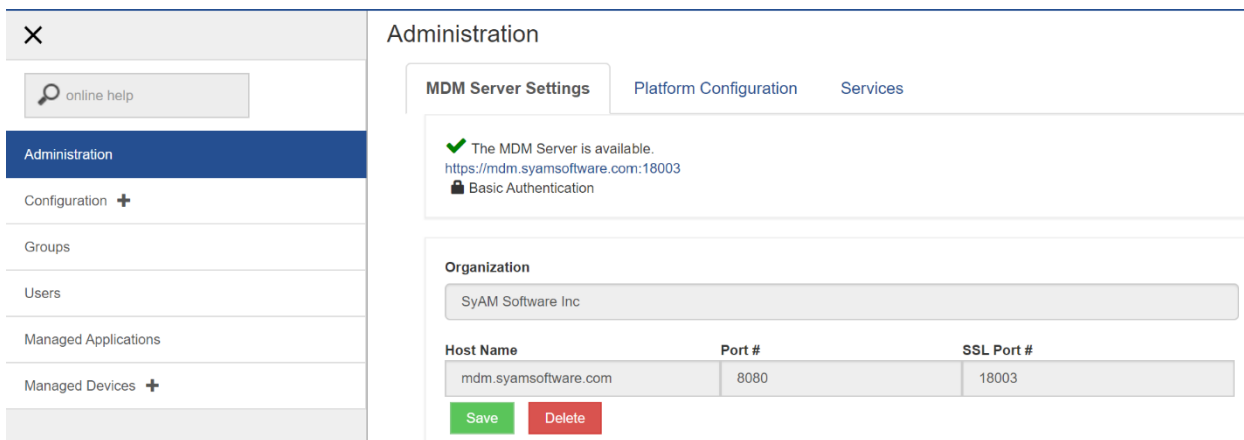


## How to Enroll an iPad

Power on the iPad that you wish to enroll, connect to Wi-Fi and then open the Safari App  
**Enter the URL defined for your MDM server and port** – This can be found on the administration page.



The screenshot shows the Administration interface. On the left is a navigation menu with options: Administration (selected), Configuration, Groups, Users, Managed Applications, and Managed Devices. The main content area is titled 'Administration' and has three tabs: 'MDM Server Settings' (active), 'Platform Configuration', and 'Services'. Under 'MDM Server Settings', there is a green checkmark indicating 'The MDM Server is available' with the URL 'https://mdm.syamsoftware.com:18003' and 'Basic Authentication'. Below this is an 'Organization' section with a text input field containing 'SyAM Software Inc'. A table below lists server details:

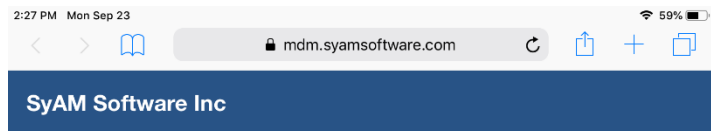
Host Name	Port #	SSL Port #
mdm.syamsoftware.com	8080	18003

At the bottom of the table are 'Save' and 'Delete' buttons.

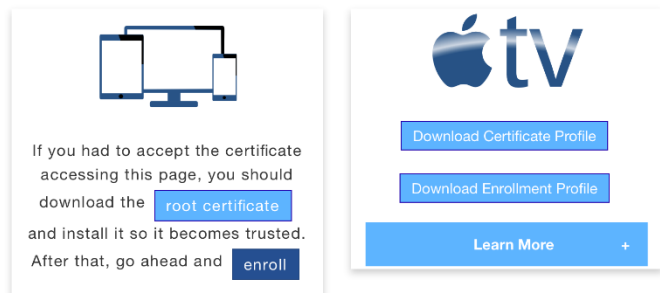
In our example we are using the URL <https://mdm.syamsoftware.com:18003>

Follow the onscreen prompts accepting certificates to continue the Enrollment web page, from here Click on **Root Certificate** button

Follow the onscreen prompts to Allow the profile to be downloaded.

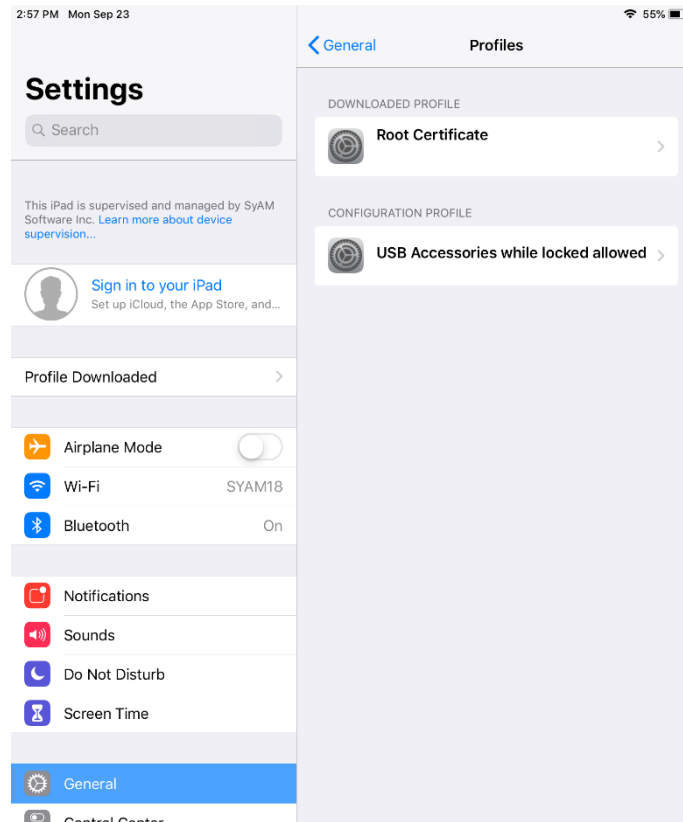


### MOBILE DEVICE ENROLLMENT



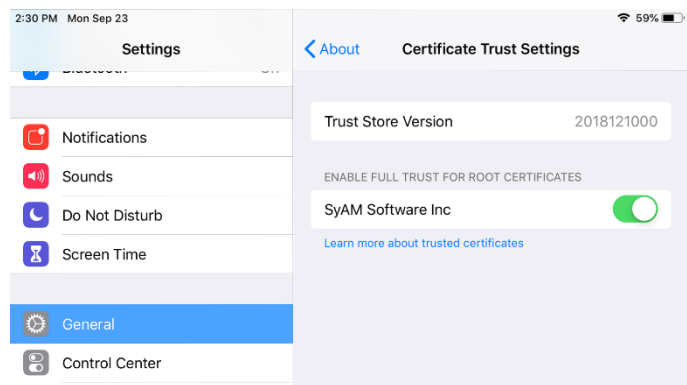
The enrollment screen features an illustration of a laptop and a smartphone. Below it, the text reads: 'If you had to accept the certificate accessing this page, you should download the **root certificate** and install it so it becomes trusted. After that, go ahead and **enroll**.' To the right, there are three buttons: 'Download Certificate Profile', 'Download Enrollment Profile', and 'Learn More' with a plus sign.

Once downloaded open up Settings – General - Profiles, click on the Root Certificate and press install. Proceed through the screens and press the install button.

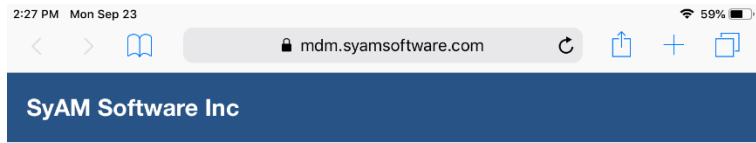


If you are using an iPad with **iOS 10.3 or above**, you must now Add the Root Certificate is in the Certificate Trust Settings. To do this Click on Settings – General – About – Certificate Trust Settings

Click the slider or button next to the name of the certificate and then click continue to trust the certificate

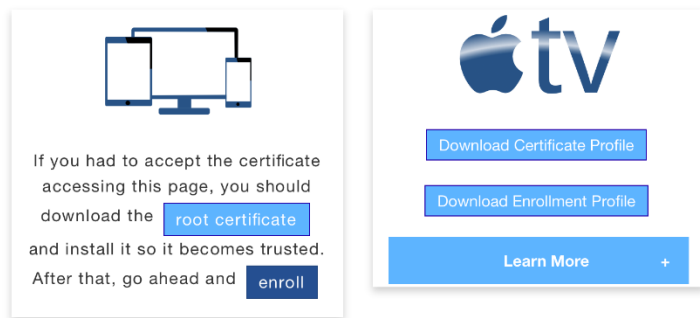


Now go back to Safari and click on **Enroll** button

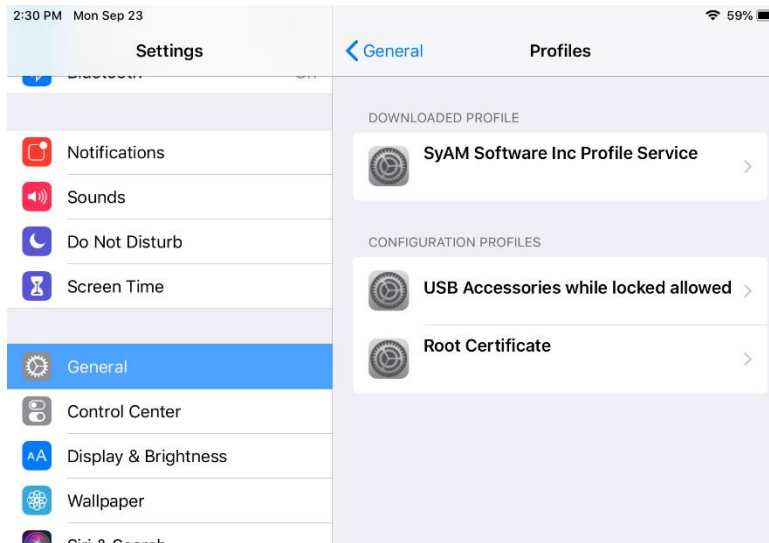


## MOBILE DEVICE ENROLLMENT

Enter the username and password of the group you wish to enroll the iPad into then click Log In.



Follow the onscreen prompts to Allow the profile to be downloaded. Once downloaded open up Settings – General - Profiles, click on the MDM Profile and press install. Proceed through the screens and press the install button. (In our example the profile is called SyAM Software Inc. Profile Service)





## Quick Reference Enrolling iPads

In our example, we have enrolled our iPad to the Sales Subgroup, we entered the username and password which was configured in the Sales Users page

The screenshot shows the SYAM Software interface for managing devices. On the left, a tree view shows the hierarchy: BYOD, MACS, MBB, SYAM, IPAD 4, IPHONES, MARKETING, SALES (highlighted in green), and TV. The main area shows the 'Sales' group selected, with a breadcrumb 'SyAM > Sales'. Below this, there are summary cards for 'Users 1', 'Devices 1', 'Apps 3', 'Profiles 1', and 'Non Compliance'. A table below these cards lists the enrolled devices. The table has columns for 'Device Name', 'IsActive', 'LastCheckIn', 'Product Name', 'Operating System', and 'Device Capacity'. One device is listed: '25 iPad mini' with 'IsActive' set to 'True', 'LastCheckIn' at '9/23/2019 2:32:04 PM', 'Product Name' as 'iPad Mini Retina (WiFi)', 'Operating System' as '12.4.1', and 'Device Capacity' as '11.29'. A '1' in a blue box is visible below the table.

Device Name	IsActive	LastCheckIn	Product Name	Operating System	Device Capacity
25 iPad mini	True	9/23/2019 2:32:04 PM	iPad Mini Retina (WiFi)	12.4.1	11.29

The iPad will now report into the MDM server and the device will appear under the group you enrolled into

Profiles and App Packages assigned to your group will be automatically applied to the iPad