



SyAM Software's management solution provides organizations of all sizes an easy to use vendor agnostic, and scalable approach to IT management. From real-time system health monitoring and intelligent power management to asset management and help desk ticketing integration, the SyAM solution enables IT to implement the features they need to improve IT efficiencies and reduce the overall total cost of ownership for IT assets.

"SyAM Software stood out because its power management was user friendly, intelligent and could accommodate the requirements of our staff"

-Jackie Reynolds UCLA CIO,
Anderson School of Business

Benefits - Simplifying your IT Infrastructure

Guaranteed Energy Savings

With intelligent systems management from SyAM, you can realize an ROI in just a few short months. Easily set policies to control power consumption, while saving substantial amounts of money.

24/7 Monitoring and Alerting

Set up alerts to stay in control. Be aware of all situations that could impede productivity.

Maximize Efficiency

Without knowing how your systems have performed in the past, it is impossible to improve their performance in the future. By having reports available, IT managers can properly manage their entire IT infrastructure to ensure the proper policies are in place to expand the life expectancy of machines while also decreasing the overall cost of electricity.



Power Management

Energy Reduction By Up To 40%

You are provided with a comprehensive set of tools to fully understand and take control of the power utilization across your network of systems, enabling you to pro-actively reduce energy costs by up to 40% with minimal resources.

With key energy savings data presented automatically through monthly executive level reporting, or through the Power Audit dashboard, you can be in control and have a full understanding of your power goals, while knowing your power policies are being executed intelligently and without affecting user productivity or powering down critical systems.



Asset Management

Make More Calculated Financial Decisions

By knowing what you have, where its located, how its configured, and utilized, you can make more calculated financial decisions about what will be needed in the upcoming system refresh cycle, including hardware upgrades, application license renewal, or maintenance contracts.

SyAM dynamically detects computer assets down to hardware serial numbers or application versions. SyAM also enables non computer assets to be fully managed within the same system, and reported upon centrally.



Remote Management

Centrally Manage all Systems

You are provided with remote access from anywhere on the network to any system the Remote Management features range from helping an end user interactively, through remotely bringing back systems from a crash state at your end users remote location.

SyAM enables remote management capabilities to control all systems across your network. Even if your systems are no longer functioning, SyAM has the capabilities to bring those systems back to life through the latest out of band technologies, IPMI, vPro or Dash.



Dashboard/Reporting

Equipping IT With the Information They Need

The Dashboards and reporting capabilities keep IT informed of all managed systems status, configuration, and provides simple visual indicators for problem systems to allow quick resolution.

Through integrated reporting at all levels you can fully understand what assets you have, their change history, and utilization levels enabling them to relocate where needed. The reporting is available at anytime from anywhere on the network providing reports on power savings, asset service history, application utilization and more.



Data Center Management

Understand The Real Time Status Of Your Servers

With today's powerful enterprise servers, data centers continue to heat up and require more power for the cooling of servers. SyAM gives you control through a single interface to fully understand the real-time status of the server room, from power consumption to temperatures, and utilization levels. This information makes it possible for you to make accurate decisions to truly improve server room efficiencies.

SyAM's Data Center Management intelligent policies allow you to reduce server power consumption by reducing operating temperatures at non critical operational times. By controlling temperatures you not only reduce server energy costs, but also data center cooling systems that won't need to be powered up as frequently.



Software Deployment

Automate Your IT System Top To Bottom

Managing applications, security patches, or scheduling virus scans can become an overwhelming task. SyAM helps simplify these tasks through its intelligent job-scheduling software deployment tool.

These jobs automate when systems get powered on, patched, scanned for viruses, or other key routines. Keep systems optimized without disrupting users productivity, while the job details help keep you informed of which systems have successfully been updated, and which remaining systems still need to be updated.



Health Monitoring

Solve Issues Before They Become A Problem

Through its dynamic discovery of the system hardware and software environment, you are presented key sensor monitoring information without any user intervention.

This real-time monitoring and Predictive Failure Alerting feature provides you the critical time to backup data and to schedule the necessary fixes without reducing user productivity or risking loss of data.



Help Desk

Centralize Your IT Infrastructure Support

Whether you support multiple end users, or customers on your Network, the help desk capabilities integrated with SyAM's Asset Management provide IT with a centralized system, to manage all IT help desk responsibilities.

The SyAM configurable self-service ticketing portal enables you to tailor service to the audience's technical level, and terms; while streamlining the help desk support process with IT defined check lists based on user issues and ticketing rules, so the appropriate technician is assigned the necessary action.

SyAM Product Suite

Site Manager

Provides a real-time web-based dashboard and management interface to all remote locations through a web-browser. Enables centralized help desk ticketing, asset reporting, event tracking, non computer asset management and more. Runs on a system located at the Service providers office or enterprise data center.

System Area Manager

Provides a web-based dashboard and Management to all the systems at a site, reports up to Site Manager over the internet, runs on a system located at the site, provides In-band and out-of-band (Intel® vPro Technology/IPMI/DASH) management, reporting, alerting and asset Tracking.

System Clients

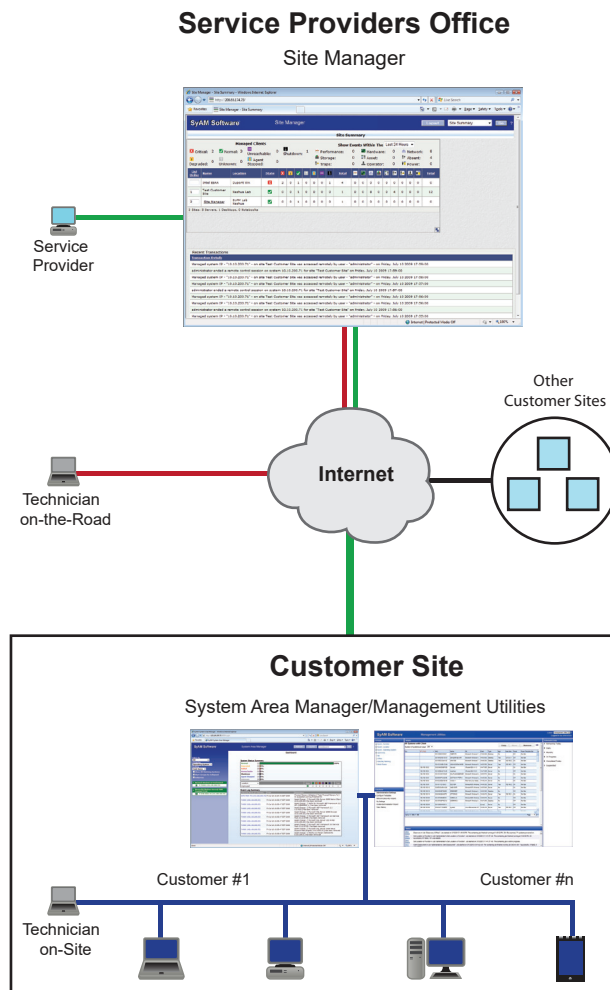
Intelligent agents that dynamically discover and monitor the systems, providing pro-active alerting and predictive failure analysis, reporting to the System Area Manager. Runs on each Windows, Linux, OSX system.

Management Utilities / Power Auditor

Provides a central web-based interface to automated system discovery, application deployment, patch management, intelligent automated power management, group change management, user driven scheduling and enables group configuration and deployment provides administrators with an understanding of the current power usage and the potential power savings across systems within the network, then reports on savings being achieved once power management is implemented.

"From the first hours we went live with System Area Manager we quickly realized its value as a way to control and reduce our operating expenses and improve relationships with our users."

-Oskars Lascuks
SmartLynx Airlines



System Compatibility

“We implemented the Help-Desk a year ago and couldn’t be more happy. The interface is very quick and easy to use for the end user.

Easy setup, interacts with AD and 100% up time.

Awesome helpdesk ticketing solution.”

**- Pam Murphy
Director of Technology
Regional School
District #4, CT**

	Management Utilities/ Power Auditor	Site Manager	System Area Manager	System Client
Windows XP				X
Windows 7 / 8 Professional / Enterprise / Ultimate	X	X	X	X
Windows 10 Professional / Enterprise / Education	X	X	X	X
Windows Server 2003 / 2008 / 2008R2				X
Windows Server 2012R2 / 2016	X	X	X	X
macOS 10.12.x and OSX 10.8.x, and above				X
SuSE Linux				X
Fedora Core				X
Redhat Linux				X
Librix				X
Debian				X
Ubuntu				X
VMWare ESX 3				X
VMWare ESX 4i 5i				X

System Requirements

System Memory	Minimum 8GB Recommend 16GB	Minimum 8GB Recommend 16GB	Minimum 2GB	Minimum 1GB
Network	Static IP on LAN	Static IP on LAN Internet Addressable IP	Static IP on LAN	DHCP or Static IP on LAN
Storage	Minimum 5GB Recommend 10GB	Minimum 5GB Recommend 12GB	Minimum 1GB Recommend 2GB	Minimum 100MB Recommend 200MB
Prerequisites	.Net 3.5 IIS7 or above SQL or SQL Express 2012 or above			
Firewall	Windows Firewalls off or exceptions added			



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