



Enterprise
Management
Solutions

All I Care About Is Empowering Staff To Maintain Systems.
Can You Do It?

Visibility For The Enterprise Beyond The Red-Light/Green-Light State

The Business Issues

Enterprise environments deal with a level of complexity in IT equipment and supporting business processes that can be overwhelming. Because there are so many points within the infrastructure, there are many potential points of failure.

Enterprise firms often deploy systems and network tools for monitoring, alerting, and resolution capabilities. However, the breadth of these tools can also be their weakness.

Enterprise management applications are designed to address the needs of the entire infrastructure. What they often lack, however, is deep views into systems that can help administrators be as productive as possible.

The Issues With Existing Solutions

Enterprise management tools often treat systems level issues with red-light/green-light simplicity. If there is a red light, the system is down or in need of immediate repairs. If a system is green, the Enterprise application assumes it is okay. Why is this a problem?

Most computer systems do not exist in absolute states of green or red, live or dead. This ignores the subtler, but more important, "amber-state" issues that can linger on for quite some time and eventually lead to failures.

SyAM Software's products are designed to operate in the amber-state, alerting administrators to issues before they create expensive outages and downtime. Best of all, with our remote resolution capabilities, we can keep systems out of red-light problem states.

Enterprise Benefits At A Glance

The Value Of Amber-State Information

SyAM Software's products provide deep views into systems issues and deliver alerts not just on red-green issues but also on amber-state issues. Addressing amber-state issues brings many benefits to organizations:

- It saves money on systems repairs and prevents expensive catastrophic failures.
- It helps administrators be more productive because it empowers them to discover root causes of systems issues remotely, eliminating at least some time-consuming desk-side work.
- It increases uptime for each system, in turn increasing the productivity of the work force.
- It empowers administrators to proactively deal with issues rather than reactively responding to failures.

Compatibility

SyAM Software's products are designed to be compatible with all products that conform to the SNMP standard or that utilize the OS event log. Our products deliver information to Enterprise solutions via SNMP traps or by writing to the OS event log. Our software is proven to be compatible with :

- IBM Tivoli™
- HP OpenView™
- CA Unicenter™
- Microsoft's MOM™
- NetIQ™
- Other leading applications

A Complete Range Of Solutions.

TCO Management

At SyAM Software, we see TCO as falling into two main categories: administrative costs and maintenance costs. We address administrative costs by empowering fewer administrators to remotely manage more machines with fewer resources. We reduce maintenance costs by alerting administrators to problems before they create expensive repairs, downtime, or catastrophic failures.

Asset Management

Enterprises often struggle to understand what they have, where it is, and what software is on it. It can often take staff manually tracking systems to answer these questions. We address this issue by providing dynamic asset discovery capabilities. Our software continually tells you what you have, what's on it, whether or not it's on the network, how healthy it is and whether or not it needs maintenance. Ongoing dynamic asset tracking can save thousands of dollars compared to manual asset tracking.

Power Management

SyAM Software helps firms reduce computer power costs by as much as 40% or more. Our products automate power policies that can be enforced with no intervention from end-users. Administrators can configure systems for automatic graceful shutdowns on nights and weekends. This can save thousands of kWh and thousands of dollars. Systems can also be configured for Wake-on-LAN or manually powered on by users.

Remote Management

Our software allows administrators to drill down and quickly diagnose root causes of problems remotely. With our IPMI/AMT capabilities, administrators can take over a system remotely and fix many problems without leaving their desk. This has been proven to reduce desk-side visits by up to 85%.

Complexity Management

Our software simplifies systems management with one easy-to-user interface across all brands of hardware. Our products are also platform independent with a common look and feel across differing operating systems.

Our Products

- System Client - Desktop
- System Client - Notebook
- System Client - Server
- System Area Manager

Our System Client products can be downloaded and used one system at a time for free. Our System Area Manager product can be downloaded and tested for free for 15 days. Thereafter, license fees are applicable. See our website for a list of resellers.

About SyAM Software

SyAM Software is a developer of systems area management solutions that help enterprises and SMBs operate more efficiently and save money.

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System Area Management Made Simple™