

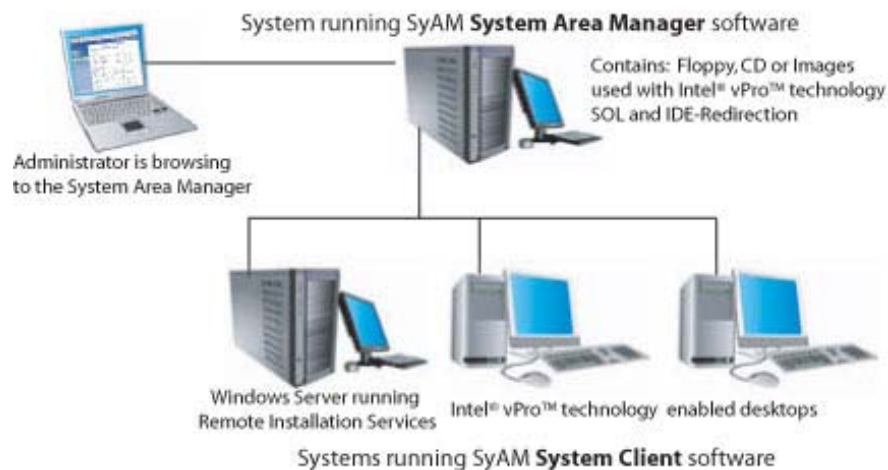
# SyAM Software™



**Intel® vPro™ Technology + SyAM Software = Remote Manageability at All Times**

SyAM Software provides proactive monitoring and remote management of all brands of x86/x64 desktops, servers and notebooks running Windows and Linux. When coupled with Intel® vPro™ technology enabled platforms, SyAM Software remote management capabilities are greatly expanded for non operating environments allowing:

- **Remote forced Power functions**
- **Remote reconfiguring at Pre-Operating System levels**
- **Remote Re-imaging a system**
- **Remote system network lock down with System Defense**



## Unapproved Application Security Issue

1. An unknown application is installed by a user on their vPro platform, an asset event is generated by the System Client, this informs the System Area Manager and creates an email alert to the administrator informing them of this application change.
2. Browsing to the System Area Manager the administrator views the real-time configuration details for this system. He notices a high network utilization and also a high processor and memory utilization for an unknown process.
3. Concerned of this being a virus the administrator immediately locks down the network access for this system by enabling SyAM System Defense Quarantine Policy.
4. Once the administrator has time to look further into this issue he enables the SyAM Management policy which will allow him use SyAM's Remote Console but block all other network activity.
5. Using Remote console the administrator through his browser takes full keyboard; video and mouse control of the system enabling him to remove the application and deletes any files that he feels are a virus. For extra security he runs a full system virus scan before releasing the system back onto his network.
6. Once he has completed his remote actions he disables the SyAM Management policy allowing full network activity to the system again.

**To learn more about SyAM Software enabling Intel® vPro™ Technology management please visit:**  
[www.syamsoftware.com/vpro](http://www.syamsoftware.com/vpro)

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